Overview of Communication and Networking Introduction
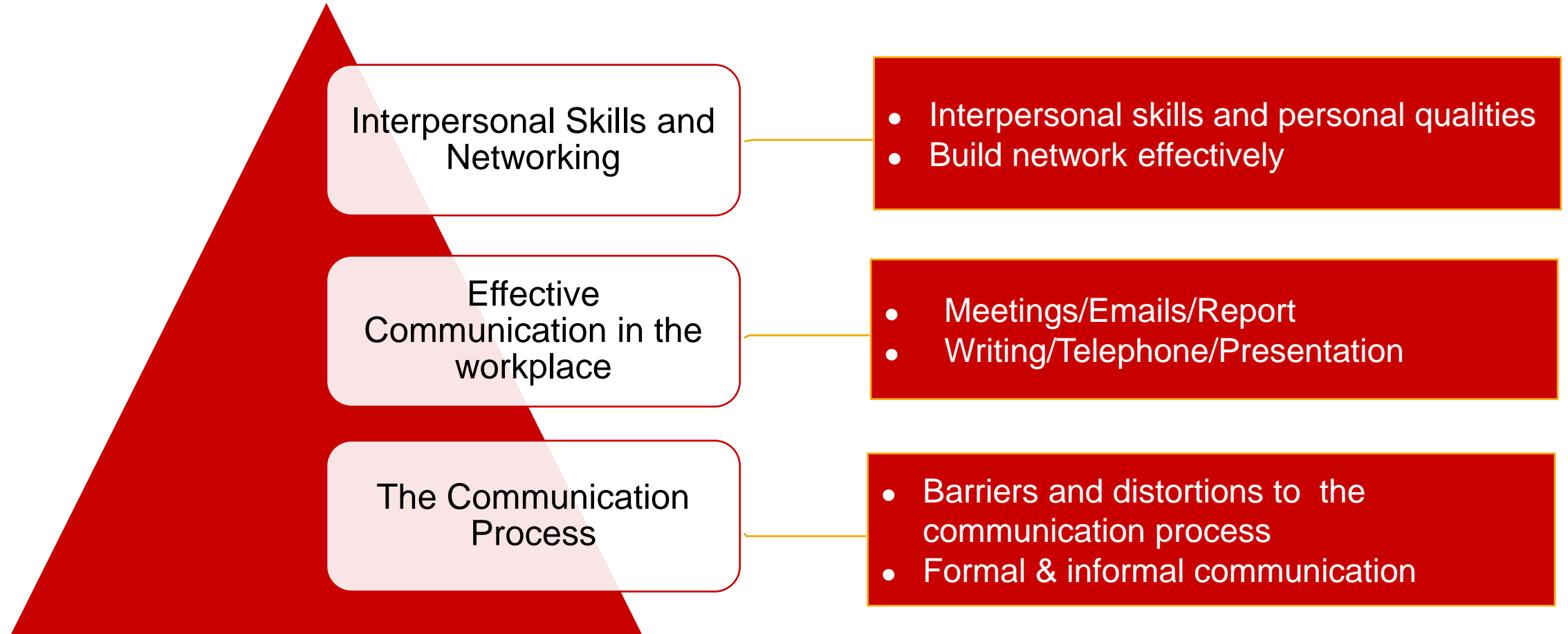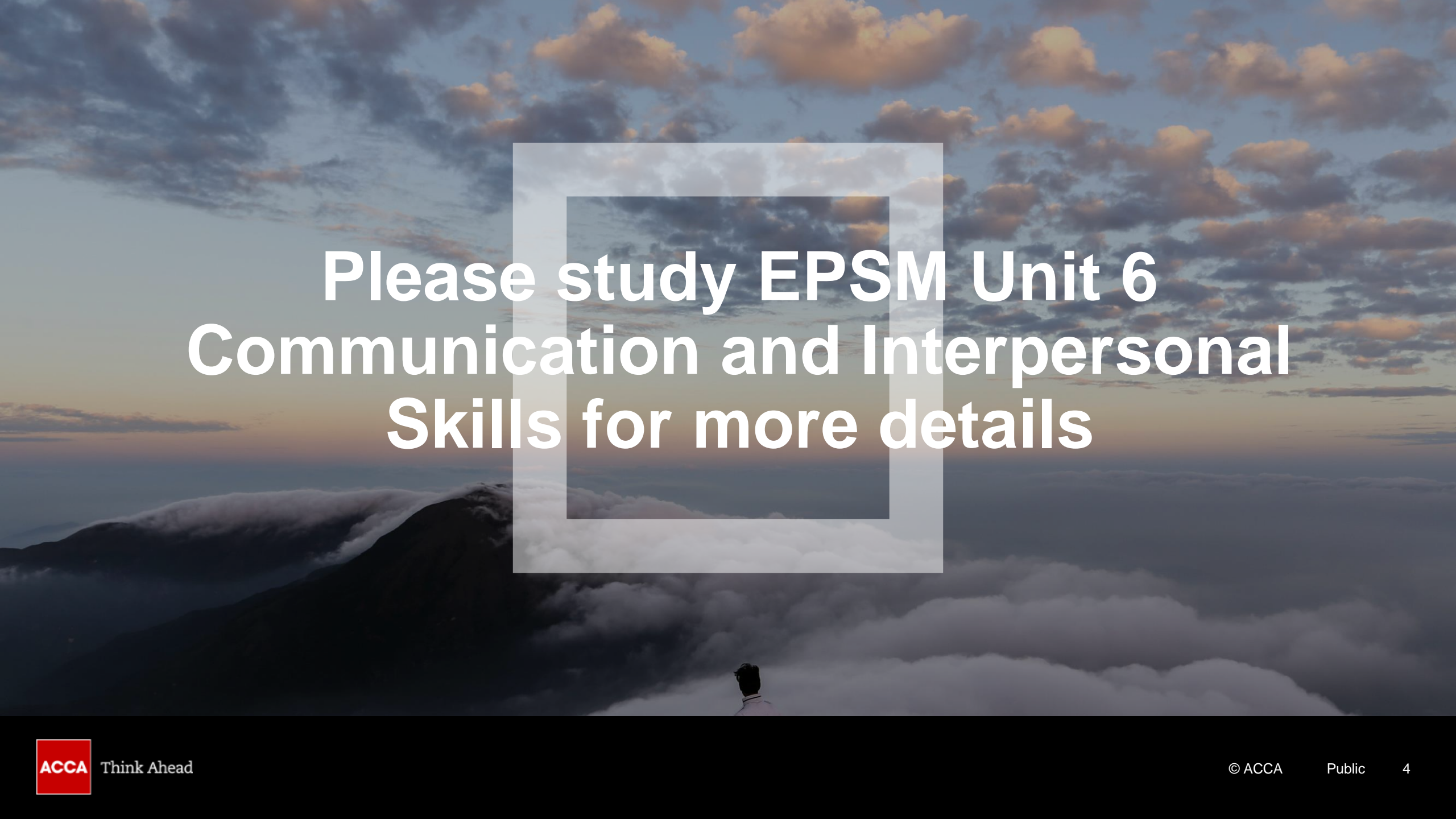# 沟通和人际关系网络介绍

冯凯龙，ACCA会员，星巴克高级财务计划与分析经理

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- The Communication Process

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Communication and Networking Introduction

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Effective Communication in the workplace
- Meetings/Emails/Report Writing/Telephone/Presentation

The Communication Process
- Barriers and distortions to the communication process
- Formal & informal communication

Please study EPSM Unit 6 Communication and Interpersonal Skills for more details